

Midland Public Library

Policy Type: **Operational**
Policy Title: **Library Rules of Conduct**

Policy Number: **OP - 16**
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Last Review/Revision Date: 2024
Year of next review: 2028

The Midland Public Library provides free and equitable access to services in a welcoming and supportive environment that is free from discrimination and harassment. The rules set out here are intended to ensure the dignity and safety of Library representatives and patrons, and to avoid disruptions to Library service. The mandate to set such rules is given under the Public Libraries Act, Section 23 (4).

Anyone choosing to disrespect the policies of the Library and / or refusing to follow the instructions of Library representatives will be asked to leave. Staff will inform the person how they violated the Library's Code of Conduct and will take some or all of these actions: suspension of Library privileges, exclusion from the Library for a specific period of time, exclusion on the basis of the Ontario Trespass to Property Act, cost-recovery charges, and/or prosecution.

This list is not exhaustive, and patrons are expected to follow the instructions of Library representatives. A person has a right to appeal a letter of exclusion or extension of an exclusion, in writing to the CEO, during the period of exclusion.

Please:

1. Refrain from language or conduct with threatening, abusive, discriminatory, derogatory, vexatious, or harassing impact, including loud, disruptive or intrusive behaviour.
2. Remain safe, sober at all times
3. No sleeping in Library.
4. Do not bring, prepare, use, or sell drugs of any kind including but not limited to alcohol, tobacco, or cannabis products in the Library or within 9 metres / 30 feet of entrances.
5. Respect Library spaces and equipment, and everyone's belongings.
6. Respect others with sensitivities to scents and limit the use of scented products.
7. Keep aisles, corridors, and spaces clear so that others can easily access them. Do not bring in bicycles, scooters, or small motorized vehicles not required for accessibility.
8. Keep your belongings with you as the Library is not responsible for lost, damaged, or stolen items.
9. Use Library computers and networks appropriately.
10. Refrain from unhygienic behaviour, including entering the Library without appropriate clothing and footwear, engaging in lewd behaviour, or bathing / grooming on Library property.
11. No solicitation or handouts in the library or within 9 meters/ 30 feet of entrances. Provision of handouts are only permitted with prior written approval from the Library CEO.
12. Bring service animals only.

13. Supervise children in your care.
14. Do not take unauthorized video or photography.
15. No excessive loitering in or around the Library premises. Do not block any entryways to the building.